

Lab Order Form Instructions

Submit online lab orders using providers.eyesynergy.com. Orders ineligible for online submission will be accepted by fax. Use the following Lab Order Form. Orders that are ineligible for providers.eyesynergy.com include:

- Remake orders that do not contain the same components as the original order.
- Frame replacements that are not on the original frame order.
- Orders that contain either a pediatric special needs frame, special-order frame, or lab recommendations.
- High add power or opposite add power (in different eyes)
- Orders submitted after 35 days from date of service

If your order cannot be entered on providers.eyesynergy.com due to the criteria outlined above, you can fax the Lab Order Form to Customer Service at (855) 640-6737. The use of this Lab Order Form is prohibited for non-plan members.

IMPORTANT: Any fax orders that should be submitted on providers.eyesynergy.com will be returned by fax to your practice. Those orders need to be resubmitted on providers.eyesynergy.com.

If you need to contact one of our contracted labs, please refer to the table below to determine the appropriate lab assigned to your state:

State(s)	Contact information
Florida	Classic Optical Laboratories, Inc. 3710 Belmont Avenue Youngstown, OH 44505
Illinois	
Indiana	UnitedHealthcare March Vision Care Fax #: (855) 640-6737
Kansas	
Maryland	
Michigan	
Minnesota	
Mississippi	
Missouri	
New Jersey	
New York	
Nebraska	
Ohio	
Pennsylvania	
South Carolina	
Tennessee	
Texas	
Virginia	
Wisconsin	

Lab Order Form



Member Information

Member name: _____ Date of birth: _____ Today's date: _____

Member ID #: _____ Date of eye exam (if known): _____

Provider Information

TIN: _____ Confirmation #: _____

Provider name: _____ Phone #: _____

Address: _____

Material to Order (check all that apply)

Frame Right lens Left lens Uncut lenses

Is this a replacement? Yes No

	Sphere	Cylinder	Axis	Prism In / Out	Prism Up/ Down	Add Power	Seg Height
Right							
Left							

	Distant PD	Near PD	Requested Base Curve	Ocular Center
Right				
Left				

Materials:

- Plastic
- Glass
- Polycarbonate
- Trivex
- Lenticular/Myodisc

- Hi-Index 1.60
- Hi-Index 1.67
- Photochromic: Grey or Brown
- Polarized Grey or Brown
- Edge Polish

Segment style

- SV
- FT28
- FT35
- FT45
- PAL Standard
- PAL Standard Short
- PAL Premium
- PAL Premium Short
- Trifocal 7x28
- Round 22 or 24
- Slab Off

Coating options:

- Tinted Lenses Solid, Gradient or Double Gradient tint
- Solid Top Color _____ Density _____ %
- Gradient
- Double Gradient Double Gradient tint
- Scratch Coating
- UV
- AR Standard
- AR Premium
- Bottom Color _____ Density _____ %

Frame Selection: Please complete for all frame requests

- Formulary frame/ MARCH frame Kit
- Pediatric Special Needs Frame (Criteria required)
- Patient Supplied Frame / Non-Formulary Frame*
- Edged Lenses (From previous lab order only)

***Please ship PSF/NFF with tracking information and a copy of the order form with order number to the lab within 48 hours of submitting this order. PSF/ NFF frame not received at the lab by 45 days is at risk of being cancelled.**

Frame manufacturer: _____ Lens size: _____ Bridge size: _____

Frame model: _____ Frame color: _____ B measurement*: _____ ED measurement*: _____

Tracking number*: _____ Edge type*: _____

Other Instructions / Special Notes

I certify that the prescription information supplied above is medically indicated and necessary to the health of this patient and was personally furnished by me or my employee under my personal direction. This is to certify that the foregoing information is true, accurate and complete. I understand that payment and satisfaction of this order will be from Federal and State funds, and that any false claims, statements, or documents or concealment of a material fact may be prosecuted under applicable Federal and State laws.