



Helping you deliver the best quality care for your patients

As a UnitedHealthcare Community Vision Network / March Vision Network provider, you help us deliver quality care to over 8 million Medicaid and Medicare members nationwide. We understand as an eye care professional, your focus is on patient health and practice growth. We are here to support you by enhancing our services, whenever possible, and offering provider benefits to help better care for your patients.

Here are some recent changes we've made to help you:



Added a new, easy to use training platform

We recently launched our new provider training platform, Chameleon, that gives you access to self-guided courses including how to generate confirmations, submit claims and lab orders and more. It is easy to use and available 24/7 on marchvisioncare.com.



Rebranded our vision network to a new look and feel

To reduce brand confusion and create a more consistent experience for you and your patients, we have rebranded our vision networks. You may have already noticed our new logo and network names on our websites, as well as many of our provider materials and communications.



Added a free COPE accredited CE course

We now offer a free COPE accredited CE course, The Role of Optometry in the Management of Diabetes, to all providers for 1 CE credit. You can take the course today on marchvisioncare.com to receive your 1 CE credit.



Created dedicated support and added a Contact Us option online

All providers now have a dedicated Provider Relations Advocate (PRA) that delivers the support you need, from the onboarding process to managing claims. We also added a fast and convenient Contact Us option on our website that allows us to resolve your questions and issues via email.



Provided frequent communications to keep you informed

Bi-monthly provider newsletters, containing the latest news, updates, and reminders, are faxed directly to you. Our provider manuals are also consistently updated, bi-annually, and posted directly on marchvisioncare.com.

Look for these exciting updates coming soon:

Frame kit refreshes

Later in 2021, provider offices in select states will receive updated frame kits. The new frame kits will include a variety of styles and sizes that mirror current trends in the market.

Communications sent directly to your email

We will soon begin phasing out fax communications and start sending communications straight to your email. Please ensure the email address you have on file with us is current, to prevent any disruption in receiving important updates and legal documents.

Additional COPE accredited CE courses

Over the coming months, we will be creating additional COPE accredited courses for you to take for free to receive CE credit.